



Our ref: DNT/BP/DSH/2910-001
Date: 29th October 2015

To All Our Subscribers

DAGANG NET BUSINESS PARTNER PROGRAMME

You may have heard the delightful news that Dagang Net Technologies Sdn Bhd ("Dagang Net") has been appointed by the Royal Malaysian Customs Department as a National Single Window ("NSW") Service Provider for uCustoms. This shall come into effect upon the issuance of the Certificate to Operate by the Government of Malaysia, on a date yet to be determined.

Meanwhile and until this appointment comes into effect, Dagang Net continues to be the sole operator of the NSW services as per its current agreement with the Government of Malaysia and in doing so, we remain committed to the excellence of our delivery and persistence to the continuous enhancement of our services moving towards being the NSW Service Provider at a later stage.

To this end, we are pleased to share with you several progress updates consequential to this development, which we believe will serve you better in managing your daily business operation;

• **Business Partnership for Front-End Solution**

We are pleased to announce that the following companies have been certified as our premier Business Partner ("BP"):

Company Name	Product Name
Mobile Force Software (M) Sdn Bhd	MCDS
DNeXPORT Sdn Bhd	myCargo2U

With the certified partners' software, you will be ensured high protection of data security and are able to enjoy continuous support from us including:

- i. Software and connectivity troubleshooting
- ii. Data entry and message format errors
- iii. End-to-end transaction tracking

We strongly encourage you to migrate your current front-end software to our certified partners' software so as to avoid any disruptions to your operation.

Kindly be informed that with immediate effect, BIZLINK as the communication software to our gateway will no longer be supported by our technical personnel.

- **Conversion package to our Business Partner software**

We are offering a special conversion package to affected users with **ZERO** software fees (applicable during validity period of current maintenance contract). To enjoy this offer, users are required to produce the following documents:

- i. Proof of purchase of the software from a non business partner
- ii. Current maintenance contract with non business partner software which is still valid

These developments indeed further demonstrates our conviction to help the trading community cope with operational productivity, demand for speed and growth within the pressing complex operating environments.

We thank you for your continuous support over the last 25 years that Dagang Net has been facilitating your trade. We are all ears; as we change and improve ourselves, our contact points remain unchanged – all feedback to help us is most welcomed. We shall keep the community updated on our progress through various communication platforms and your support in disseminating the information to your members will be greatly appreciated.

Kindly contact our Call Center (CARELINE) at 1300 133 133 or via email careline@dagangnet.com if you have any further clarification.

Thank you.

Yours sincerely

DAGANG NET TECHNOLOGIES SDN BHD

A handwritten signature in black ink, appearing to read "Datuk Samsul Husin", with a horizontal line underneath.

DATUK SAMSUL HUSIN

Executive Chairman